



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2024/B/5337264
Dated/दिनांक : 04-09-2024

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	25-09-2024 11:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	25-09-2024 11:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Labour And Employment
Department Name/विभाग का नाम	Employees State Insurance Corporation
Organisation Name/संगठन का नाम	Employees State Insurance Corporation
Office Name/कार्यालय का नाम	Esic Hospital Tirunelveli
Total Quantity/कुल मात्रा	5700
Item Category/मद केटेगरी	Ayurvedic Classical Medicines - Avaleha and Pak (Q1) , Ayurvedic Classical Medicines - Guggulu (Q1) , Ayurvedic Classical Medicines - Choorna (Q1) , Ayurvedic Classical Medicines - Taila (Q1) , Ayurvedic Classical Medicines - Arishta (Q1)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	1 Lakh (s)
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	5 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	1 Year (s)
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Participation restricted to CPSE seller	Yes (This bid is reserved for participation only by CPSE sellers and hence CPSE sellers will be exempted from payment of Transaction charges)

Bid Details/बिड विवरण	
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Past Performance/विगत प्रदर्शन	30 %
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Single Packet Bid
Primary product category	Ayurvedic Classical Medicines - Avaleha and Pak
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No
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MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	No
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant /

Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

5. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 30% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Ayurvedic Classical Medicines - Avaleha And Pak (200 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

* [As per GeM Category Specification/जेम कटेगरी विशिष्टि के अनुसार](#)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
GENERAL FEATURES	Medicine name	Shatavari Guda
PACKAGING & LABELLING	Quantity of medicine in one container/bottle (Unit pack size) (A/U) (Primary packing)	100 Grams

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी के दिन
1	Dr Varalakshmi S	627003,ESIC HOSPITAL SALAI STREET VANNARAPETTAI TIRUNELVELI	200	180

Ayurvedic Classical Medicines - Avaleha And Pak (600 pieces)**Technical Specifications/तकनीकी विशिष्टियाँ**

[* As per GeM Category Specification/जेम केटेगरी विशिष्टि के अनुसार](#)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
GENERAL FEATURES	Medicine name	Haridra Khanda
PACKAGING & LABELLING	Quantity of medicine in one container/bottle (Unit pack size) (A/U) (Primary packing)	100 Grams

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी के दिन
1	Dr Varalakshmi S	627003,ESIC HOSPITAL SALAI STREET VANNARAPETTAI TIRUNELVELI	600	180

Ayurvedic Classical Medicines - Avaleha And Pak (250 pieces)**Technical Specifications/तकनीकी विशिष्टियाँ**

[* As per GeM Category Specification/जेम केटेगरी विशिष्टि के अनुसार](#)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
GENERAL FEATURES	Medicine name	Vasavaleha
PACKAGING & LABELLING	Quantity of medicine in one container/bottle (Unit pack size) (A/U) (Primary packing)	100 Grams

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी के दिन
1	Dr Varalakshmi S	627003,ESIC HOSPITAL SALAI STREET VANNARAPETTAI TIRUNELVELI	250	180

Ayurvedic Classical Medicines - Guggulu (250 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

[* As per GeM Category Specification/जेम केटेगरी विशिष्टि के अनुसार](#)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
GENERAL FEATURES	Medicine name	Triphala Guggulu
PACKAGING & LABELLING	Quantity of medicine in one container/bottle (Unit pack size) (A/U) (Primary packing)	20 Grams

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Dr Varalakshmi S	627003,ESIC HOSPITAL SALAI STREET VANNARAPETTAI TIRUNELVELI	250	180

Ayurvedic Classical Medicines - Choorna (900 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

[* As per GeM Category Specification/जेम कैटेगरी विशिष्टि के अनुसार](#)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
GENERAL FEATURES	Medicine name	Dashan Sansakar Choorna
PACKAGING & LABELLING	Quantity of medicine in one container/bottle (Unit pack size) (A/U) (Primary packing)	20 Grams

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Dr Varalakshmi S	627003,ESIC HOSPITAL SALAI STREET VANNARAPETTAI TIRUNELVELI	900	180

Ayurvedic Classical Medicines - Avaleha And Pak (500 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

[* As per GeM Category Specification/जेम कैटेगरी विशिष्टि के अनुसार](#)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
GENERAL FEATURES	Medicine name	Kantakaryavaleha (Syrup)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
PACKAGING & LABELLING	Quantity of medicine in one container/bottle (Unit pack size) (A/U) (Primary packing)	100 ml

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Dr Varalakshmi S	627003,ESIC HOSPITAL SALAI STREET VANNARAPETTAI TIRUNELVELI	500	180

Ayurvedic Classical Medicines - Choorna (400 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

[* As per GeM Category Specification/जेम केटेगरी विशिष्टि के अनुसार](#)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
GENERAL FEATURES	Medicine name	Sitopaladi Choorna
PACKAGING & LABELLING	Quantity of medicine in one container/bottle (Unit pack size) (A/U) (Primary packing)	50 Grams

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Dr Varalakshmi S	627003,ESIC HOSPITAL SALAI STREET VANNARAPETTAI TIRUNELVELI	400	180

Ayurvedic Classical Medicines - Taila (300 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

[* As per GeM Category Specification/जेम कैटेगरी विशिष्टि के अनुसार](#)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
GENERAL FEATURES	Medicine name	Dhutturadi Taila
PACKAGING & LABELLING	Quantity of medicine in one container/bottle (Unit pack size) (A/U) (Primary packing)	50 ml

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Dr Varalakshmi S	627003,ESIC HOSPITAL SALAI STREET VANNARAPETTAI TIRUNELVELI	300	180

Ayurvedic Classical Medicines - Taila (1000 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

[* As per GeM Category Specification/जेम कैटेगरी विशिष्टि के अनुसार](#)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
GENERAL FEATURES	Medicine name	Neelibhringyadi Ker Taila

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
PACKAGING & LABELLING	Quantity of medicine in one container/bottle (Unit pack size) (A/U) (Primary packing)	50 ml

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी के दिन
1	Dr Varalakshmi S	627003,ESIC HOSPITAL SALAI STREET VANNARAPETTAI TIRUNELVELI	1000	180

Ayurvedic Classical Medicines - Arishta (500 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

* As per GeM Category Specification/जेम केटेगरी विशिष्टि के अनुसार

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
GENERAL FEATURES	Medicine name	Dashmularishta
PACKAGING & LABELLING	Quantity of medicine in one container/bottle (Unit pack size) (A/U) (Primary packing)	200 ml

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Dr Varalakshmi S	627003,ESIC HOSPITAL SALAI STREET VANNARAPETTAI TIRUNELVELI	500	180

Ayurvedic Classical Medicines - Choorna (500 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

[* As per GeM Category Specification/जेम कैटेगरी विशिष्टि के अनुसार](#)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
GENERAL FEATURES	Medicine name	Ashwagandha Choorna
PACKAGING & LABELLING	Quantity of medicine in one container/bottle (Unit pack size) (A/U) (Primary packing)	50 Grams

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Dr Varalakshmi S	627003,ESIC HOSPITAL SALAI STREET VANNARAPETTAI TIRUNELVELI	500	180

Ayurvedic Classical Medicines - Arishta (300 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

[* As per GeM Category Specification/जेम कैटेगरी विशिष्टि के अनुसार](#)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
GENERAL FEATURES	Medicine name	Abhayarishta

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
PACKAGING & LABELLING	Quantity of medicine in one container/bottle (Unit pack size) (A/U) (Primary packing)	200 ml

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Dr Varalakshmi S	627003,ESIC HOSPITAL SALAI STREET VANNARAPETTAI TIRUNELVELI	300	180

Special terms and conditions-Version:4 effective from 14-03-2024 for category Ayurvedic Classical Medicines - Avaleha and Pak

1.

1. All Provision of Drugs & Cosmetic Act 1940 as amended till date and rules made there under and all rules and regulations issued by Ministry of AYUSH will always be applicable.
2. Only CPSEs/State PSUs/State Pharmacies/Co-operatives are allowed to upload their products for sale based on authorization letter of these manufacturers from State Ayush Department/National Ayush Mission at the time of vendor assessment process.
3. The sellers are allowed to register on GeM and exempted from the Vendor Assessment process based on the submitted copy of a valid Manufacturing Drug License for the medicine(s) certified by the issuing authority. Buyers must mandatorily ask for submitting the relevant valid drug license and other regulatory documents applicable with the bid. Buyers must also check and validate the details e.g., validity, authenticity/genuineness, name of the drug/medicine under procurement, the license issuing authority etc. at their end.
4. The purchase shall be made through Bidding/RA only irrespective of the value.
5. Manufacturer shall have a valid own manufacturing license issued by the competent drug licensing authority defined under the Drugs and Cosmetics Act 1940 and Rules made there under as amended till date. (If revalidation of drug license has been applied for, the buyer shall be informed accordingly and the copy of application to State Drug / Licensing authority must be submitted with a certificate that application for renewal was made within time frame as per Drug and Cosmetic Act as amended up to date and that has not been deleted by drug licensing authority.)
6. Loan license arrangement shall not be allowed under any circumstances.
7. Medicines must fully comply in all respect with the technical specifications and in accordance with the Pharmacopoeia standards wherever applicable.
8. Each batch of the medicines shall be got tested by the seller from the laboratories approved by State Drug controllers / run by State Government/NABL accredited lab/Government Approved Lab and shall be dispatched along with these test reports.
9. INSPECTION & QUALITY TESTING
 - a) Medicines shall continue to conform to the description and the quality during the shelf life from

the date of delivery of the medicines to the buyer and notwithstanding the fact that the buyer may have inspected and or approved the said medicines.

b) The buyer has the right to inspect, test and where necessary reject the medicines after arrival at the final destination shall in no way be limited or waived by reason of the medicines having previously been inspected, tested and passed by the buyer or his authorized representative prior to the medicines dispatch from the place of manufacture or arrival as the case may be.

c) If any inspected or tested medicines fail to conform to the specifications, the buyer may reject them and the seller will remove the rejected medicines at its own cost.

d) During the shelf-life period, the consignees shall be at liberty to draw samples and send it to laboratories approved by State Drugs controllers / run by State Government/NABL approved laboratories/ Government Approved Lab without any intimation to the seller. If found "Not of Standard Quality", (the decision of the buyer in this behalf will be final and conclusive), the buyer will be entitled to reject the said medicines of such portion thereof as may be discovered not conforming to the said description and quality upon testing. The seller shall have to replace the rejected batches (unused quantity) with fresh batches within 3 months or refund the cost of the rejected medicines to the buyer, if so, decided by him. In the event of replacement of rejected medicines by the seller, all the above mentioned provision shall apply to the new medicines replaced from the date of replacement thereof, otherwise the seller shall pay to the buyer such damages as may arise by the reasons of the breach of the conditions here in contained and the facts will be notified to the Drugs Controller of India/State Drug Controller for taking necessary action.

e) In case any medicines are found substandard either at the inspection stage or during the shelf life of the medicines, the report of the Government approved/NABL accredited laboratory shall be accepted by the seller. If the same is disputed by the seller giving the reasons, the sample will be sent to the designated appellate Lab (Pharmacopoeia commission for Indian medicine & Homeopathy) for the purpose and the report of the same will only be accepted as final and conclusive report. De-registration / debarment action will be taken against the seller according to the category-A and category-B defects as per guidelines issued by the Ministry of Health & Family Welfare.

f) The cost of post-delivery inspection and testing will be borne by the buyer. However, inspection & testing charges for the failed batches shall be borne by the seller.

g) In the event of the samples of medicines supplied fails in quality tests or found to be not as per specifications, the buyer will send second sample to the 2nd Govt. approved /NABL accredited lab. If the second sample fails, the batch will be rejected but if the second sample passes then third sample will be sent to the designated Appellate lab for the medicines and decision of the Appellate lab will be final.

h) In the event of the samples of medicine supplied finally fail in quality tests or found to be not as per specifications, the seller will have to replace the rejected batch with fresh stock duly inspected within 3 months. If not replaced, the buyer will be at liberty to purchase from other source and recovery to be made from the seller and action to blacklist the company/cancellation of the Drug license will also be initiated.

10. Warranty

Each supply shall be accompanied with a "Warranty Certificate" as specified below, duly signed by the Seller as under.

WARRANTY CERTIFICATE:

I/We, _____ (name of the seller), hereby declare that the medicines sold to the _____ (name of the buyer) under this supply order (No. of the supply order with date) are of the best quality (and workmanship) and strictly in accordance with specification and particulars mentioned and I/we hereby guarantee that the said medicines would continue to conform to the description and the quality for a period as specified in the Gazette of India No. 605, dated 20/10/2009 & 16-08-2016 from the date of delivery of the said medicines to the buyer and that notwithstanding the fact that the buyer may have inspected and or approved the said medicines, if during the aforesaid period, discovered not conforming to the description and quality aforesaid or have deteriorated (the decision of the buyer in this behalf will be final and conclusive), the buyer will be entitled to reject the said medicines of such portion thereof as may be discovered not

conforming to the said description and quality. On such rejection, the medicines will be at the seller's risk and all provisions herein contained relating to the rejection of medicines etc., shall apply. In the event of replacement of rejected medicines by the seller, the above-mentioned guarantee period shall as apply to the medicines replaced from the date of replacement thereof, otherwise the contractor shall pay to the buyer such damages as may arise by the reasons of the breach of the conditions here in contained. Nothing here in contained shall prejudice and other right of the buyer in that behalf under this supply order or otherwise.

(Signature name & designation and date with rubber stamp)

11. The classification of defects into different categories will as per guidelines issued by the Drugs Controller of India and action will be taken accordingly.
12. If the seller, having been notified, fails to replace rejected medicines with fresh medicines within 3 months, the buyer may proceed to take such remedial action as may be necessary at the seller's risk and expense and without prejudice to other rights which the buyer may have against the seller under the contract.
13. Loss or premature deterioration due to biological and other activities during the life potency of the medicines shall have to be made good by the seller free of cost or shall have to refund the cost of rejected medicine.
14. Recalls- If medicines must be recalled because of problems with medicines, the seller will be obliged to notify the buyer, providing full details about the reason leading to the recall, and shall take steps to replace the medicines in question at seller's own cost at the ultimate destination with a fresh batch of acceptable medicine or withdraw and give a full refund if the medicine has been taken off the market due to safety issues.
15. Maximum lead time will be 60 days from date of receipt of order and delivery will commence there after.
16. It is the responsibility of the seller to intimate Government e-Marketplace (GEM) about any quality complaints of the medicines reported by any buyer/consignee.
17. Order should be placed for the quantities in multiples of the primary packing.
18. The seller shall not be blacklisted / debarred / banned by any State Governments U.T. / Central Government/Corporations/Local Government Bodies in the preceding 3 years.
19. Seller shall not sell the product(s) for which the firm / company has been blacklisted/debarred/deregistered/banned by any State Government / Central Government / its Drug procurement agencies due to quality failure of the medicines.
20. During the period of contract if the firm / Company is blacklisted/debarred/deregistered/banned by any State Government / Central Government / its Drug procurement agencies / convicted by any Court of law in India, it shall be intimated to buyer along with relevant authentic document by seller within one month.
21. Each supply of medicines shall be accompanied with batchwise quality analysis report from government approved /NABL accredited laboratory. This report shall contain specific tests for Identity, Purity, Quality and Strength of the ingredients used in the medicine as per Ayurvedic Pharmacopoeia in case of Ayurvedic medicines and Unani Pharmacopoeia in case of Unani medicines.
22. Packing and Marking
 - a) All containers meant for packing is required to be secured with pilfer proof seal to ensure genuineness of the product packed. With each consignment the seller should give an undertaking that material used is of food grade / HDPE material if supplied in plastic bottle.
 - b) For secondary packing, material is required to be corrugated boxes having "A" grade paper i.e. Virgin, and packed in first-hand boxes only, with suitable flute, joint, stitching, flap, tape. The box should be of 5 ply with bursting strength of 9Kg / cm²
 - c) Weight/volume of the medicines to be mentioned on the inner packing. Weight & other technical requirements shall adhere to as per the pharmacopoeia standard applicable i.e. A.F.I. in case of Ayurveda and N.F.U.M. in case of Unani medicines.
23. Any other Terms and Conditions which is not included or at variance with the conditions specified in STC & GTC, may be added by the buyer through Additional Terms and Conditions (ATC) in the bid to ensure drugs/medicines are procured from authentic/validated source with appropriate and applicable quality. The above terms and conditions are in reverse order of precedence i.e., ATC shall supersede specific Special Terms and Conditions (STC) which shall supersede General Terms and Conditions (GTC), whenever there are any conflicting provisions.

Special terms and conditions-Version:3 effective from 14-03-2024 for category Ayurvedic Classical Medicines - Guggulu

1.

1. All Provision of Drugs & Cosmetic Act 1940 as amended till date and rules made there under and all rules and regulations issued by Ministry of AYUSH will always be applicable.
2. Only CPSEs/State PSUs/State Pharmacies/Co-operatives are allowed to upload their products for sale based on authorization letter of these manufacturers from State Ayush Department/National Ayush Mission at the time of vendor assessment process.
3. The sellers are allowed to register on GeM and exempted from the Vendor Assessment process based on the submitted copy of a valid Manufacturing Drug License for the medicine(s) certified by the issuing authority. Buyers must mandatorily ask for submitting the relevant valid drug license and other regulatory documents applicable with the bid. Buyers must also check and validate the details e.g., validity, authenticity/genuineness, name of the drug/medicine under procurement, the license issuing authority etc. at their end.
4. The purchase shall be made through Bidding/RA only irrespective of the value.
5. Manufacturer shall have a valid own manufacturing license issued by the competent drug licensing authority defined under the Drugs and Cosmetics Act 1940 and Rules made there under as amended till date. (If revalidation of drug license has been applied for, the buyer shall be informed accordingly and the copy of application to State Drug / Licensing authority must be submitted with a certificate that application for renewal was made within time frame as per Drug and Cosmetic Act as amended up to date and that has not been deleted by drug licensing authority.)
6. Loan license arrangement shall not be allowed under any circumstances.
7. Medicines must fully comply in all respect with the technical specifications and in accordance with the Pharmacopoeia standards wherever applicable.
8. Each batch of the medicines shall be got tested by the seller from the laboratories approved by State Drug controllers / run by State Government/NABL accredited lab/Government Approved Lab and shall be dispatched along with these test reports.
9. INSPECTION & QUALITY TESTING

a) Medicines shall continue to conform to the description and the quality during the shelf life from the date of delivery of the medicines to the buyer and notwithstanding the fact that the buyer may have inspected and or approved the said medicines.

b) The buyer has the right to inspect, test and where necessary reject the medicines after arrival at the final destination shall in no way be limited or waived by reason of the medicines having previously been inspected, tested and passed by the buyer or his authorized representative prior to the medicines dispatch from the place of manufacture or arrival as the case may be.

c) If any inspected or tested medicines fail to conform to the specifications, the buyer may reject them and the seller will remove the rejected medicines at its own cost.

d) During the shelf-life period, the consignees shall be at liberty to draw samples and send it to laboratories approved by State Drugs controllers / run by State Government/NABL approved laboratories/ Government Approved Lab without any intimation to the seller. If found "Not of Standard Quality", (the decision of the buyer in this behalf will be final and conclusive), the buyer will be entitled to reject the said medicines of such portion thereof as may be discovered not conforming to the said description and quality upon testing. The seller shall have to replace the rejected batches (unused quantity) with fresh batches within 3 months or refund the cost of the rejected medicines to the buyer, if so, decided by him. In the event of replacement of rejected medicines by the seller, all the above mentioned provision shall apply to the new medicines replaced from the date of replacement thereof, otherwise the seller shall pay to the buyer such damages as may arise by the reasons of the breach of the conditions here in contained and the facts will be notified to the Drugs Controller of India/State Drug Controller for taking necessary action.

e) In case any medicines are found substandard either at the inspection stage or during the shelf life of the medicines, the report of the Government approved/NABL accredited laboratory shall be accepted by the seller. If the same is disputed by the seller giving the reasons, the sample will be sent to the designated appellate Lab (Pharmacopoeia commission for Indian medicine & Homeopathy) for the purpose and the report of the same will only be accepted as final and conclusive report. De-registration / debarment action will be taken against the seller according to the category-A and category-B defects as per guidelines issued by the Ministry of Health & Family Welfare.

f) The cost of post-delivery inspection and testing will be borne by the buyer. However, inspection & testing charges for the failed batches shall be borne by the seller.

g) In the event of the samples of medicines supplied fails in quality tests or found to be not as per

specifications, the buyer will send second sample to the 2nd Govt. approved /NABL accredited lab. If the second sample fails, the batch will be rejected but if the second sample passes then third sample will be sent to the designated Appellate lab for the medicines and decision of the Appellate lab will be final.

h) In the event of the samples of medicine supplied finally fail in quality tests or found to be not as per specifications, the seller will have to replace the rejected batch with fresh stock duly inspected within 3 months. If not replaced, the buyer will be at liberty to purchase from other source and recovery to be made from the seller and action to blacklist the company/cancellation of the Drug license will also be initiated.

10. Warranty

Each supply shall be accompanied with a "Warranty Certificate" as specified below, duly signed by the Seller as under.

WARRANTY CERTIFICATE:

I/We, _____ (name of the seller), hereby declare that the medicines sold to the _____ (name of the buyer) under this supply order (No. of the supply order with date) are of the best quality (and workmanship) and strictly in accordance with specification and particulars mentioned and I/we hereby guarantee that the said medicines would continue to conform to the description and the quality for a period as specified in the Gazette of India No. 605, dated 20/10/2009 & 16-08-2016 from the date of delivery of the said medicines to the buyer and that notwithstanding the fact that the buyer may have inspected and or approved the said medicines, if during the aforesaid period, discovered not conforming to the description and quality aforesaid or have deteriorated (the decision of the buyer in this behalf will be final and conclusive), the buyer will be entitled to reject the said medicines of such portion thereof as may be discovered not conforming to the said description and quality. On such rejection, the medicines will be at the seller's risk and all provisions herein contained relating to the rejection of medicines etc., shall apply. In the event of replacement of rejected medicines by the seller, the above-mentioned guarantee period shall as apply to the medicines replaced from the date of replacement thereof, otherwise the contractor shall pay to the buyer such damages as may arise by the reasons of the breach of the conditions here in contained. Nothing here in contained shall prejudice and other right of the buyer in that behalf under this supply order or otherwise.

(Signature name & designation and date with rubber stamp)

11. The classification of defects into different categories will as per guidelines issued by the Drugs Controller of India and action will be taken accordingly.
12. If the seller, having been notified, fails to replace rejected medicines with fresh medicines within 3 months, the buyer may proceed to take such remedial action as may be necessary at the seller's risk and expense and without prejudice to other rights which the buyer may have against the seller under the contract.
13. Loss or premature deterioration due to biological and other activities during the life potency of the medicines shall have to be made good by the seller free of cost or shall have to refund the cost of rejected medicine.
14. Recalls- If medicines must be recalled because of problems with medicines, the seller will be obliged to notify the buyer, providing full details about the reason leading to the recall, and shall take steps to replace the medicines in question at seller's own cost at the ultimate destination with a fresh batch of acceptable medicine or withdraw and give a full refund if the medicine has been taken off the market due to safety issues.
15. Maximum lead time will be 60 days from date of receipt of order and delivery will commence there after.
16. It is the responsibility of the seller to intimate Government e-Marketplace (GEM) about any quality complaints of the medicines reported by any buyer/consignee.
17. Order should be placed for the quantities in multiples of the primary packing.
18. The seller shall not be blacklisted / debarred / banned by any State Governments U.T. / Central Government/Corporations/Local Government Bodies in the preceding 3 years.
19. Seller shall not sell the product(s) for which the firm / company has been blacklisted/debarred/de-registered/banned by any State Government / Central Government / its Drug procurement agencies due to quality failure of the medicines.
20. During the period of contract if the firm / Company is blacklisted/debarred/deregistered/banned by any State Government / Central Government / its Drug procurement agencies / convicted by any

Court of law in India, it shall be intimated to buyer along with relevant authentic document by seller within one month.

21. Each supply of medicines shall be accompanied with batchwise quality analysis report from government approved /NABL accredited laboratory. This report shall contain specific tests for Identity, Purity, Quality and Strength of the ingredients used in the medicine as per Ayurvedic Pharmacopoeia in case of Ayurvedic medicines and Unani Pharmacopoeia in case of Unani medicines.
22. Packing and Marking
 - a) All containers meant for packing is required to be secured with pilfer proof seal to ensure genuineness of the product packed. With each consignment the seller should give an undertaking that material used is of food grade / HDPE material if supplied in plastic bottle.
 - b) For secondary packing, material is required to be corrugated boxes having "A" grade paper i.e. Virgin, and packed in first-hand boxes only, with suitable flute, joint, stitching, flap, tape. The box should be of 5 ply with bursting strength of 9Kg / cm²
 - c) Weight/volume of the medicines to be mentioned on the inner packing. Weight & other technical requirements shall adhere to as per the pharmacopoeia standard applicable i.e. A.F.I. in case of Ayurveda and N.F.U.M. in case of Unani medicines.
23. Any other Terms and Conditions which is not included or at variance with the conditions specified in STC & GTC, may be added by the buyer through Additional Terms and Conditions (ATC) in the bid to ensure drugs/medicines are procured from authentic/validated source with appropriate and applicable quality. The above terms and conditions are in reverse order of precedence i.e., ATC shall supersede specific Special Terms and Conditions (STC) which shall supersede General Terms and Conditions (GTC), whenever there are any conflicting provisions.

Special terms and conditions-Version:4 effective from 14-03-2024 for category Ayurvedic Classical Medicines - Choorna

1.

1. All Provision of Drugs & Cosmetic Act 1940 as amended till date and rules made there under and all rules and regulations issued by Ministry of AYUSH will always be applicable.
2. Only CPSEs/State PSUs/State Pharmacies/Co-operatives are allowed to upload their products for sale based on authorization letter of these manufacturers from State Ayush Department/National Ayush Mission at the time of vendor assessment process.
3. The sellers are allowed to register on GeM and exempted from the Vendor Assessment process based on the submitted copy of a valid Manufacturing Drug License for the medicine(s) certified by the issuing authority. Buyers must mandatorily ask for submitting the relevant valid drug license and other regulatory documents applicable with the bid. Buyers must also check and validate the details e.g., validity, authenticity/genuineness, name of the drug/medicine under procurement, the license issuing authority etc. at their end.
4. The purchase shall be made through Bidding/RA only irrespective of the value.
5. Manufacturer shall have a valid own manufacturing license issued by the competent drug licensing authority defined under the Drugs and Cosmetics Act 1940 and Rules made there under as amended till date. (If revalidation of drug license has been applied for, the buyer shall be informed accordingly and the copy of application to State Drug / Licensing authority must be submitted with a certificate that application for renewal was made within time frame as per Drug and Cosmetic Act as amended up to date and that has not been deleted by drug licensing authority.)
6. Loan license arrangement shall not be allowed under any circumstances.
7. Medicines must fully comply in all respect with the technical specifications and in accordance with the Pharmacopoeia standards wherever applicable.
8. Each batch of the medicines shall be got tested by the seller from the laboratories approved by State Drug controllers / run by State Government/NABL accredited lab/Government Approved Lab and shall be dispatched along with these test reports.
9. INSPECTION & QUALITY TESTING
 - a) Medicines shall continue to conform to the description and the quality during the shelf life from the date of delivery of the medicines to the buyer and notwithstanding the fact that the buyer may have inspected and or approved the said medicines.
 - b) The buyer has the right to inspect, test and where necessary reject the medicines after arrival at the final destination shall in no way be limited or waived by reason of the medicines having previously been inspected, tested and passed by the buyer or his authorized representative prior to the medicines dispatch from the place of manufacture or arrival as the case may be.

c) If any inspected or tested medicines fail to conform to the specifications, the buyer may reject them and the seller will remove the rejected medicines at its own cost.

d) During the shelf-life period, the consignees shall be at liberty to draw samples and send it to laboratories approved by State Drugs controllers / run by State Government/NABL approved laboratories/ Government Approved Lab without any intimation to the seller. If found "Not of Standard Quality", (the decision of the buyer in this behalf will be final and conclusive), the buyer will be entitled to reject the said medicines of such portion thereof as may be discovered not conforming to the said description and quality upon testing. The seller shall have to replace the rejected batches (unused quantity) with fresh batches within 3 months or refund the cost of the rejected medicines to the buyer, if so, decided by him. In the event of replacement of rejected medicines by the seller, all the above mentioned provision shall apply to the new medicines replaced from the date of replacement thereof, otherwise the seller shall pay to the buyer such damages as may arise by the reasons of the breach of the conditions here in contained and the facts will be notified to the Drugs Controller of India/State Drug Controller for taking necessary action.

e) In case any medicines are found substandard either at the inspection stage or during the shelf life of the medicines, the report of the Government approved/NABL accredited laboratory shall be accepted by the seller. If the same is disputed by the seller giving the reasons, the sample will be sent to the designated appellate Lab (Pharmacopoeia commission for Indian medicine & Homeopathy) for the purpose and the report of the same will only be accepted as final and conclusive report. De-registration / debarment action will be taken against the seller according to the category-A and category-B defects as per guidelines issued by the Ministry of Health & Family Welfare.

f) The cost of post-delivery inspection and testing will be borne by the buyer. However, inspection & testing charges for the failed batches shall be borne by the seller.

g) In the event of the samples of medicines supplied fails in quality tests or found to be not as per specifications, the buyer will send second sample to the 2nd Govt. approved /NABL accredited lab. If the second sample fails, the batch will be rejected but if the second sample passes then third sample will be sent to the designated Appellate lab for the medicines and decision of the Appellate lab will be final.

h) In the event of the samples of medicine supplied finally fail in quality tests or found to be not as per specifications, the seller will have to replace the rejected batch with fresh stock duly inspected within 3 months. If not replaced, the buyer will be at liberty to purchase from other source and recovery to be made from the seller and action to blacklist the company/cancellation of the Drug license will also be initiated.

10. Warranty

Each supply shall be accompanied with a "Warranty Certificate" as specified below, duly signed by the Seller as under.

WARRANTY CERTIFICATE:

I/We, _____ (name of the seller), hereby declare that the medicines sold to the _____ (name of the buyer) under this supply order (No. of the supply order with date) are of the best quality (and workmanship) and strictly in accordance with specification and particulars mentioned and I/we hereby guarantee that the said medicines would continue to conform to the description and the quality for a period as specified in the Gazette of India No. 605, dated 20/10/2009 & 16-08-2016 from the date of delivery of the said medicines to the buyer and that notwithstanding the fact that the buyer may have inspected and or approved the said medicines, if during the aforesaid period, discovered not conforming to the description and quality aforesaid or have deteriorated (the decision of the buyer in this behalf will be final and conclusive), the buyer will be entitled to reject the said medicines of such portion thereof as may be discovered not conforming to the said description and quality. On such rejection, the medicines will be at the seller's risk and all provisions herein contained relating to the rejection of medicines etc., shall apply. In the event of replacement of rejected medicines by the seller, the above-mentioned guarantee period shall as apply to the medicines replaced from the date of replacement thereof, otherwise the contractor shall pay to the buyer such damages as may arise by the reasons of the breach of the conditions here in contained. Nothing here in contained shall prejudice and other right of the buyer in that behalf under this supply order or otherwise.

(Signature name & designation and date with rubber stamp)

11. The classification of defects into different categories will as per guidelines issued by the Drugs Controller of India and action will be taken accordingly.
12. If the seller, having been notified, fails to replace rejected medicines with fresh medicines within 3 months, the buyer may proceed to take such remedial action as may be necessary at the seller's risk and expense and without prejudice to other rights which the buyer may have against the seller under the contract.
13. Loss or premature deterioration due to biological and other activities during the life potency of the medicines shall have to be made good by the seller free of cost or shall have to refund the cost of rejected medicine.
14. Recalls- If medicines must be recalled because of problems with medicines, the seller will be obliged to notify the buyer, providing full details about the reason leading to the recall, and shall take steps to replace the medicines in question at seller's own cost at the ultimate destination with a fresh batch of acceptable medicine or withdraw and give a full refund if the medicine has been taken off the market due to safety issues.
15. Maximum lead time will be 60 days from date of receipt of order and delivery will commence there after.
16. It is the responsibility of the seller to intimate Government e-Marketplace (GEM) about any quality complaints of the medicines reported by any buyer/consignee.
17. Order should be placed for the quantities in multiples of the primary packing.
18. The seller shall not be blacklisted / debarred / banned by any State Governments U.T. / Central Government/Corporations/Local Government Bodies in the preceding 3 years.
19. Seller shall not sell the product(s) for which the firm / company has been blacklisted/debarred/deregistered/banned by any State Government / Central Government / its Drug procurement agencies due to quality failure of the medicines.
20. During the period of contract if the firm / Company is blacklisted/debarred/deregistered/banned by any State Government / Central Government / its Drug procurement agencies / convicted by any Court of law in India, it shall be intimated to buyer along with relevant authentic document by seller within one month.
21. Each supply of medicines shall be accompanied with batchwise quality analysis report from government approved /NABL accredited laboratory. This report shall contain specific tests for Identity, Purity, Quality and Strength of the ingredients used in the medicine as per Ayurvedic Pharmacopoeia in case of Ayurvedic medicines and Unani Pharmacopoeia in case of Unani medicines.
22. Packing and Marking
 - a) All containers meant for packing is required to be secured with pilfer proof seal to ensure genuineness of the product packed. With each consignment the seller should give an undertaking that material used is of food grade / HDPE material if supplied in plastic bottle.
 - b) For secondary packing, material is required to be corrugated boxes having "A" grade paper i.e. Virgin, and packed in first-hand boxes only, with suitable flute, joint, stitching, flap, tape. The box should be of 5 ply with bursting strength of 9Kg / cm²
 - c) Weight/volume of the medicines to be mentioned on the inner packing. Weight & other technical requirements shall adhere to as per the pharmacopoeia standard applicable i.e. A.F.I. in case of Ayurveda and N.F.U.M. in case of Unani medicines.
23. Any other Terms and Conditions which is not included or at variance with the conditions specified in STC & GTC, may be added by the buyer through Additional Terms and Conditions (ATC) in the bid to ensure drugs/medicines are procured from authentic/validated source with appropriate and applicable quality. The above terms and conditions are in reverse order of precedence i.e., ATC shall supersede specific Special Terms and Conditions (STC) which shall supersede General Terms and Conditions (GTC), whenever there are any conflicting provisions.

Special terms and conditions-Version:4 effective from 14-03-2024 for category Ayurvedic Classical Medicines - Taila

1.

1. All Provision of Drugs & Cosmetic Act 1940 as amended till date and rules made there under and all rules and regulations issued by Ministry of AYUSH will always be applicable.
2. Only CPSEs/State PSUs/State Pharmacies/Co-operatives are allowed to upload their products for sale based on authorization letter of these manufacturers from State Ayush Department/National Ayush Mission at the time of vendor assessment process.
3. The sellers are allowed to register on GeM and exempted from the Vendor Assessment process

based on the submitted copy of a valid Manufacturing Drug License for the medicine(s) certified by the issuing authority. Buyers must mandatorily ask for submitting the relevant valid drug license and other regulatory documents applicable with the bid. Buyers must also check and validate the details e.g., validity, authenticity/genuineness, name of the drug/medicine under procurement, the license issuing authority etc. at their end.

4. The purchase shall be made through Bidding/RA only irrespective of the value.
5. Manufacturer shall have a valid own manufacturing license issued by the competent drug licensing authority defined under the Drugs and Cosmetics Act 1940 and Rules made there under as amended till date. (If revalidation of drug license has been applied for, the buyer shall be informed accordingly and the copy of application to State Drug / Licensing authority must be submitted with a certificate that application for renewal was made within time frame as per Drug and Cosmetic Act as amended up to date and that has not been deleted by drug licensing authority.)
6. Loan license arrangement shall not be allowed under any circumstances.
7. Medicines must fully comply in all respect with the technical specifications and in accordance with the Pharmacopoeia standards wherever applicable.
8. Each batch of the medicines shall be got tested by the seller from the laboratories approved by State Drug controllers / run by State Government/NABL accredited lab/Government Approved Lab and shall be dispatched along with these test reports.
9. INSPECTION & QUALITY TESTING

a) Medicines shall continue to conform to the description and the quality during the shelf life from the date of delivery of the medicines to the buyer and notwithstanding the fact that the buyer may have inspected and or approved the said medicines.

b) The buyer has the right to inspect, test and where necessary reject the medicines after arrival at the final destination shall in no way be limited or waived by reason of the medicines having previously been inspected, tested and passed by the buyer or his authorized representative prior to the medicines dispatch from the place of manufacture or arrival as the case may be.

c) If any inspected or tested medicines fail to conform to the specifications, the buyer may reject them and the seller will remove the rejected medicines at its own cost.

d) During the shelf-life period, the consignees shall be at liberty to draw samples and send it to laboratories approved by State Drugs controllers / run by State Government/NABL approved laboratories/ Government Approved Lab without any intimation to the seller. If found "Not of Standard Quality", (the decision of the buyer in this behalf will be final and conclusive), the buyer will be entitled to reject the said medicines of such portion thereof as may be discovered not conforming to the said description and quality upon testing. The seller shall have to replace the rejected batches (unused quantity) with fresh batches within 3 months or refund the cost of the rejected medicines to the buyer, if so, decided by him. In the event of replacement of rejected medicines by the seller, all the above mentioned provision shall apply to the new medicines replaced from the date of replacement thereof, otherwise the seller shall pay to the buyer such damages as may arise by the reasons of the breach of the conditions here in contained and the facts will be notified to the Drugs Controller of India/State Drug Controller for taking necessary action.

e) In case any medicines are found substandard either at the inspection stage or during the shelf life of the medicines, the report of the Government approved/NABL accredited laboratory shall be accepted by the seller. If the same is disputed by the seller giving the reasons, the sample will be sent to the designated appellate Lab (Pharmacopoeia commission for Indian medicine & Homeopathy) for the purpose and the report of the same will only be accepted as final and conclusive report. De-registration / debarment action will be taken against the seller according to the category-A and category-B defects as per guidelines issued by the Ministry of Health & Family Welfare.

f) The cost of post-delivery inspection and testing will be borne by the buyer. However, inspection & testing charges for the failed batches shall be borne by the seller.

g) In the event of the samples of medicines supplied fails in quality tests or found to be not as per specifications, the buyer will send second sample to the 2nd Govt. approved /NABL accredited lab. If the second sample fails, the batch will be rejected but if the second sample passes then third sample will be sent to the designated Appellate lab for the medicines and decision of the Appellate lab will be final.

h) In the event of the samples of medicine supplied finally fail in quality tests or found to be not as per specifications, the seller will have to replace the rejected batch with fresh stock duly inspected

within 3 months. If not replaced, the buyer will be at liberty to purchase from other source and recovery to be made from the seller and action to blacklist the company/cancellation of the Drug license will also be initiated.

10. Warranty

Each supply shall be accompanied with a "Warranty Certificate" as specified below, duly signed by the Seller as under.

WARRANTY CERTIFICATE:

I/We, _____ (name of the seller), hereby declare that the medicines sold to the _____ (name of the buyer) under this supply order (No. of the supply order with date) are of the best quality (and workmanship) and strictly in accordance with specification and particulars mentioned and I/we hereby guarantee that the said medicines would continue to conform to the description and the quality for a period as specified in the Gazette of India No. 605, dated 20/10/2009 & 16-08-2016 from the date of delivery of the said medicines to the buyer and that notwithstanding the fact that the buyer may have inspected and or approved the said medicines, if during the aforesaid period, discovered not conforming to the description and quality aforesaid or have deteriorated (the decision of the buyer in this behalf will be final and conclusive), the buyer will be entitled to reject the said medicines of such portion thereof as may be discovered not conforming to the said description and quality. On such rejection, the medicines will be at the seller's risk and all provisions herein contained relating to the rejection of medicines etc., shall apply. In the event of replacement of rejected medicines by the seller, the above-mentioned guarantee period shall as apply to the medicines replaced from the date of replacement thereof, otherwise the contractor shall pay to the buyer such damages as may arise by the reasons of the breach of the conditions here in contained. Nothing here in contained shall prejudice and other right of the buyer in that behalf under this supply order or otherwise.

(Signature name & designation and date with rubber stamp)

11. The classification of defects into different categories will as per guidelines issued by the Drugs Controller of India and action will be taken accordingly.
12. If the seller, having been notified, fails to replace rejected medicines with fresh medicines within 3 months, the buyer may proceed to take such remedial action as may be necessary at the seller's risk and expense and without prejudice to other rights which the buyer may have against the seller under the contract.
13. Loss or premature deterioration due to biological and other activities during the life potency of the medicines shall have to be made good by the seller free of cost or shall have to refund the cost of rejected medicine.
14. Recalls- If medicines must be recalled because of problems with medicines, the seller will be obliged to notify the buyer, providing full details about the reason leading to the recall, and shall take steps to replace the medicines in question at seller's own cost at the ultimate destination with a fresh batch of acceptable medicine or withdraw and give a full refund if the medicine has been taken off the market due to safety issues.
15. Maximum lead time will be 60 days from date of receipt of order and delivery will commence there after.
16. It is the responsibility of the seller to intimate Government e-Marketplace (GEM) about any quality complaints of the medicines reported by any buyer/consignee.
17. Order should be placed for the quantities in multiples of the primary packing.
18. The seller shall not be blacklisted / debarred / banned by any State Governments U.T. / Central Government/Corporations/Local Government Bodies in the preceding 3 years.
19. Seller shall not sell the product(s) for which the firm / company has been blacklisted/debarred/deregistered/banned by any State Government / Central Government / its Drug procurement agencies due to quality failure of the medicines.
20. During the period of contract if the firm / Company is blacklisted/debarred/deregistered/banned by any State Government / Central Government / its Drug procurement agencies / convicted by any Court of law in India, it shall be intimated to buyer along with relevant authentic document by seller within one month.
21. Each supply of medicines shall be accompanied with batchwise quality analysis report from government approved /NABL accredited laboratory. This report shall contain specific tests for Identity, Purity, Quality and Strength of the ingredients used in the medicine as per Ayurvedic Pharmacopeia in case of Ayurvedic medicines and Unani Pharmacopeia in case of Unani medicines.
22. Packing and Marking

- a) All containers meant for packing is required to be secured with pilfer proof seal to ensure genuineness of the product packed. With each consignment the seller should give an undertaking that material used is of food grade / HDPE material if supplied in plastic bottle.
- b) For secondary packing, material is required to be corrugated boxes having "A" grade paper i.e. Virgin, and packed in first-hand boxes only, with suitable flute, joint, stitching, flap, tape. The box should be of 5 ply with bursting strength of 9Kg / cm²
- c) Weight/volume of the medicines to be mentioned on the inner packing. Weight & other technical requirements shall adhere to as per the pharmacopoeia standard applicable i.e. A.F.I. in case of Ayurveda and N.F.U.M. in case of Unani medicines.

23. Any other Terms and Conditions which is not included or at variance with the conditions specified in STC & GTC, may be added by the buyer through Additional Terms and Conditions (ATC) in the bid to ensure drugs/medicines are procured from authentic/validated source with appropriate and applicable quality. The above terms and conditions are in reverse order of precedence i.e., ATC shall supersede specific Special Terms and Conditions (STC) which shall supersede General Terms and Conditions (GTC), whenever there are any conflicting provisions.

Special terms and conditions-Version:4 effective from 14-03-2024 for category Ayurvedic Classical Medicines - Arishta

1.

1. All Provision of Drugs & Cosmetic Act 1940 as amended till date and rules made there under and all rules and regulations issued by Ministry of AYUSH will always be applicable.
2. Only CPSEs/State PSUs/State Pharmacies/Co-operatives are allowed to upload their products for sale based on authorization letter of these manufacturers from State Ayush Department/National Ayush Mission at the time of vendor assessment process.
3. The sellers are allowed to register on GeM and exempted from the Vendor Assessment process based on the submitted copy of a valid Manufacturing Drug License for the medicine(s) certified by the issuing authority. Buyers must mandatorily ask for submitting the relevant valid drug license and other regulatory documents applicable with the bid. Buyers must also check and validate the details e.g., validity, authenticity/genuineness, name of the drug/medicine under procurement, the license issuing authority etc. at their end.
4. The purchase shall be made through Bidding/RA only irrespective of the value.
5. Manufacturer shall have a valid own manufacturing license issued by the competent drug licensing authority defined under the Drugs and Cosmetics Act 1940 and Rules made there under as amended till date. (If revalidation of drug license has been applied for, the buyer shall be informed accordingly and the copy of application to State Drug / Licensing authority must be submitted with a certificate that application for renewal was made within time frame as per Drug and Cosmetic Act as amended up to date and that has not been deleted by drug licensing authority.)
6. Loan license arrangement shall not be allowed under any circumstances.
7. Medicines must fully comply in all respect with the technical specifications and in accordance with the Pharmacopoeia standards wherever applicable.
8. Each batch of the medicines shall be got tested by the seller from the laboratories approved by State Drug controllers / run by State Government/NABL accredited lab/Government Approved Lab and shall be dispatched along with these test reports.
9. INSPECTION & QUALITY TESTING

a) Medicines shall continue to conform to the description and the quality during the shelf life from the date of delivery of the medicines to the buyer and notwithstanding the fact that the buyer may have inspected and or approved the said medicines.

b) The buyer has the right to inspect, test and where necessary reject the medicines after arrival at the final destination shall in no way be limited or waived by reason of the medicines having previously been inspected, tested and passed by the buyer or his authorized representative prior to the medicines dispatch from the place of manufacture or arrival as the case may be.

c) If any inspected or tested medicines fail to conform to the specifications, the buyer may reject them and the seller will remove the rejected medicines at its own cost.

d) During the shelf-life period, the consignees shall be at liberty to draw samples and send it to laboratories approved by State Drugs controllers / run by State Government/NABL approved laboratories/ Government Approved Lab without any intimation to the seller. If found "Not of Standard Quality", (the decision of the buyer in this behalf will be final and conclusive), the buyer will be entitled to reject the said medicines of such portion thereof as may be discovered not

conforming to the said description and quality upon testing. The seller shall have to replace the rejected batches (unused quantity) with fresh batches within 3 months or refund the cost of the rejected medicines to the buyer, if so, decided by him. In the event of replacement of rejected medicines by the seller, all the above mentioned provision shall apply to the new medicines replaced from the date of replacement thereof, otherwise the seller shall pay to the buyer such damages as may arise by the reasons of the breach of the conditions here in contained and the facts will be notified to the Drugs Controller of India/State Drug Controller for taking necessary action.

e) In case any medicines are found substandard either at the inspection stage or during the shelf life of the medicines, the report of the Government approved/NABL accredited laboratory shall be accepted by the seller. If the same is disputed by the seller giving the reasons, the sample will be sent to the designated appellate Lab (Pharmacopoeia commission for Indian medicine & Homeopathy) for the purpose and the report of the same will only be accepted as final and conclusive report. De-registration / debarment action will be taken against the seller according to the category-A and category-B defects as per guidelines issued by the Ministry of Health & Family Welfare.

f) The cost of post-delivery inspection and testing will be borne by the buyer. However, inspection & testing charges for the failed batches shall be borne by the seller.

g) In the event of the samples of medicines supplied fails in quality tests or found to be not as per specifications, the buyer will send second sample to the 2nd Govt. approved /NABL accredited lab. If the second sample fails, the batch will be rejected but if the second sample passes then third sample will be sent to the designated Appellate lab for the medicines and decision of the Appellate lab will be final.

h) In the event of the samples of medicine supplied finally fail in quality tests or found to be not as per specifications, the seller will have to replace the rejected batch with fresh stock duly inspected within 3 months. If not replaced, the buyer will be at liberty to purchase from other source and recovery to be made from the seller and action to blacklist the company/cancellation of the Drug license will also be initiated.

10. Warranty

Each supply shall be accompanied with a "Warranty Certificate" as specified below, duly signed by the Seller as under.

WARRANTY CERTIFICATE:

I/We, _____ (name of the seller), hereby declare that the medicines sold to the _____ (name of the buyer) under this supply order (No. of the supply order with date) are of the best quality (and workmanship) and strictly in accordance with specification and particulars mentioned and I/we hereby guarantee that the said medicines would continue to conform to the description and the quality for a period as specified in the Gazette of India No. 605, dated 20/10/2009 & 16-08-2016 from the date of delivery of the said medicines to the buyer and that notwithstanding the fact that the buyer may have inspected and or approved the said medicines, if during the aforesaid period, discovered not conforming to the description and quality aforesaid or have deteriorated (the decision of the buyer in this behalf will be final and conclusive), the buyer will be entitled to reject the said medicines of such portion thereof as may be discovered not conforming to the said description and quality. On such rejection, the medicines will be at the seller's risk and all provisions herein contained relating to the rejection of medicines etc., shall apply. In the event of replacement of rejected medicines by the seller, the above-mentioned guarantee period shall as apply to the medicines replaced from the date of replacement thereof, otherwise the contractor shall pay to the buyer such damages as may arise by the reasons of the breach of the conditions here in contained. Nothing here in contained shall prejudice and other right of the buyer in that behalf under this supply order or otherwise.

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- under the contract.
13. Loss or premature deterioration due to biological and other activities during the life potency of the medicines shall have to be made good by the seller free of cost or shall have to refund the cost of rejected medicine.
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 20. During the period of contract if the firm / Company is blacklisted/debarred/deregistered/banned by any State Government / Central Government / its Drug procurement agencies / convicted by any Court of law in India, it shall be intimated to buyer along with relevant authentic document by seller within one month.
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 - b) For secondary packing, material is required to be corrugated boxes having "A" grade paper i.e. Virgin, and packed in first-hand boxes only, with suitable flute, joint, stitching, flap, tape. The box should be of 5 ply with bursting strength of 9Kg / cm²
 - c) Weight/volume of the medicines to be mentioned on the inner packing. Weight & other technical requirements shall adhere to as per the pharmacopoeia standard applicable i.e. A.F.I. in case of Ayurveda and N.F.U.M. in case of Unani medicines.
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Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

3. Scope of Supply

Scope of supply (Bid price to include all cost components) : Only supply of Goods

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

---Thank You/धन्यवाद---